



## CARE & MAINTENANCE GUIDELINES

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# PREFINISHED FLOORS

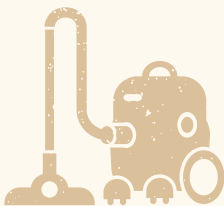
# PREFINISHED FLOOR CARE & MAINTENANCE GUIDELINES

To maximize the life and beauty of your Wickham hardwood floor, please follow a regular cleaning and maintenance schedule.



## GENERAL CARE

Maintaining a stable climatic environment is the secret to a well-preserved floor. To minimize your floor from cupping (too much moisture) or gapping (too dry), it is imperative that an indoor temperature between 19-22°C (66-72°F) and a relative humidity between 45% and 55% be maintained. The humidity level and temperature of your home's environment have a direct impact on how your hardwood floor will perform.



## REGULAR CARE

Regularly clean your floor with a dust mop or broom to remove dirt and grit. Vacuums may be used. **NEVER** use water or steam to clean wood floors. The moisture can severely damage the finish and the wood over time and void your warranty. The use of approved maintenance and floor-care products & cleaners such as our Wickham Hardwood floor cleaner, the Bona Hardwood cleaners are highly recommended.

**IMPORTANT:** Do not use oil soaps, liquid or paste wax products or other household cleaners that contain lemon oil, Tung oil, silicon, or ammonia, since these warranties do not cover damage caused by non-recommended products. Use of these and other such products will harm the long-term performance of your floor.



## TIPS

Preserve the appearance of your hardwood or engineered wood flooring for many years thanks to these few tips:

- Use protective mats at entrance doors to collect dirt and absorb moisture. Avoid mats with a rubber undercovering as they could damage the varnish.
- Use protective felt pads under chairs and furniture to prevent scratches.
- Never wash the floor with a lot of water; excessive moisture can damage the wood.
- Use a vacuum cleaner, a mop or a broom to pick up dust.
- Wipe up any spots or spills immediately.
- Never use wax.
- Avoid walking with high-heeled shoes on your hardwood or engineered wood floors.
- The claws of pets can scratch hardwood or engineered wood floors.



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